Dealing with a Concern



Teams – Active Essex Extended Team - Safeguarding

https://essexcountycouncil.sharepoint.com/:f:/r/sites/ActiveEssex/Shared%20Documents/General/Safeguarding?csf=1&web=1&e=HCEXY1

Appendix Three - Dealing with Safeguarding Calls or Messages for Active Essex Staff

Phone Call/Conversation:

- Listen carefully and take notes if you can.
- Try to quickly ascertain who you are speaking to and how you can contact them gaain.
- What is the nature of the concern?
- If there is immediate danger or need then advise to call the emergency services immediately and then call back (get their contact details first).

If the concern doesn't relate to sport, advise the caller to contact the appropriate social care service:

Southend: 01702 215007 Thurrock: 01375

652802 Essex: 0345 603 7634

Email or letter:

Pass-on the email/or letter to an Active Essex Designated Safeguarding Officer as soon as possible. If immediate action is required and a DSO is not available, and/or you think you need support, contact the appropriate social care service (see above).

Reporting

Caller/reporter's details:	
Name (even if just first name)	0
Contact number	
Relationship to person(s) at risk	
Person(s) at risks details:	
Name	
Address	0
Contact number	
Are they aware of your concern?	

Appendix Two - Dealing with Concerns and Disclosure for Active Essex Staff There is a concern about a A vulnerable person A report or complaint is vulnerable person describes an incident of received concerning a (You can discuss this with a DSO abuse/potential abuse vulnerable person to clarify your concern) If appropriate: Provide reassurance • Listen carefully and record information • Question only to clarify • Obtain key contact details as soon as possible . Inform you have a duty to pass on information Is there immediate danger Call Emergency Services (999) Record information about or a need for medical Police and/or Ambulance. the concern using the attention? reporting form in appendix 4 Record information about the concern using the reporting form in appendix 2 Is the concern about an Active Essex Designated Safeguarding Officer? Report the concern to the Report the concern to an Active Essex Director. Active Essex Designated Safeguarding Officer * Active Essex DSO or Director will log the details and take appropriate further action *If immediate action is required and a DSO is not available, and/or you think you need support, contact the

How do I report concerns?

If you're worried that a child is being abused or neglected:

Call the Children and Families Hub on 0345 603 7627 or online; Report a concern about a child

- Essex County Council

Local Authority Designated Officer (LADO)

The Local Authority Designated Officer (LADO) should be informed if you any have concerns where it is believed that a person working with children has:

- behaved in a way that has harmed a child, or may have harmed a child;
- possibly committed a criminal offence against or related to a child;
- behaved towards a child or children in a way that indicates they may pose a risk of harm to children;
- behaved or may have behaved in a way that indicates they may not be suitable to work with children.

Essex duty LADO (Local Authority Designated Officer)

Telephone: 03330 139 797



How do I report concerns?

Essex Police Information Sharing Form
If you have concerns about any suspicious exploitation activity outside of your venue you can use the Essex Police Partner Intel Form.

Where can I find support and guidance?

ESCB website

Safeguarding children in sport and extracurricular activities (escb.co.uk)

Safer Recruitment

https://thecpsu.org.uk/help-advice/topics/safer-recruitment/



Anyone undertaking a role that involves contact with or responsibility for children (or other vulnerable groups such as adults at risks) should be taken through a safer recruitment process.

 In England, the statutory guidance is Working together to safeguard children (PDF) (Department for Education, 2018). This highlights the responsibility of all organisations working with children to have safe recruitment practices in place

Safer Recruitment Training

 https://learning.nspcc.org.uk/training/saferrecruitment

Self-declaration forms

https://thecpsu.org.uk/resource-library/forms/self-declaration-forms/

Self-declaration doesn't replace the need for a DBS disclosure check for eligible roles, but can provide additional information that a DBS check will not.

Self-declaration can be part of an organisation's safer recruitment process. It involves requiring an individual to provide information to be used as part of a decision on their suitability for a particular role with children.

It is recommended good practice to use a separate self-declaration form rather than embed self-declaration questions within their overall application form.







Safe To Play

- New initiative funded by Sport England
- Aimed at sports coaches, parents and children
- Improving communications between clubs and parents
- Giving children a voice
- The aim is to prevent abuse occurring in the first instance



Evaluation?

Best Practice



Partner Debrief

